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January 7, 2009

**VIA ELECTRONIC FILING**

Charles L.A. Terreni, Esquire  
Chief Clerk/Administrator  
Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

Re: Complaint of Princess McMillan v. South Carolina Electric and Gas Company  
**Docket No. 2008-280-E**

Dear Mr. Terreni:

The South Carolina Office of Regulatory Staff ("ORS") submits this letter to inform the Public Service Commission of South Carolina ("the Commission") that ORS does not intend to file testimony in this matter. A summary of ORS's records and activities on this matter is set forth below.

ORS's Consumer Services Department received complaints via telephone from Ms. McMillan on May 29, 2008 regarding the inability to pay past due charges on her service address of 226 Dutch Drive, Irmo, SC and approximately one week later on July 7, 2008 regarding denial of service. Ms. McMillan shared with ORS's Consumer Services that she was being evicted from the Dutch Drive location and moving to 302 St. Patrick's Drive, Columbia, SC where she was being denied service by SCE&G. ORS contacted SCE&G about Ms. McMillan's complaints and was informed that Ms. McMillan was being denied service at the new address until approximately \$1700 was paid consisting of the past due amount from the Dutch Drive address along with a deposit for the new address. ORS is sympathetic to Ms. McMillan but found no wrongdoing by SCE&G. ORS advised Ms. McMillan of its finding and advised Ms. McMillan that she may file a complaint with the Commission.

Respectfully submitted,

Shannon Bowyer Hudson

cc: Ms. Princess McMillan  
K. Chad Burgess, Esquire